

STATE OF HAWAII
STATE PROCUREMENT OFFICE

SPO Price List No. 01-23
Includes Change Nos. 1, 2, 3 and 4
Revised: **October 23, 2003**

**STATEWIDE MAINTENANCE SERVICES FOR
WANG VS COMPUTERS, AND RELATED EQUIPMENT**
(Sole Source Nos. 00-52-J, 02-6J, 03-20R and 04-16R)
October 1, 2000 to September 30, 2004

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STATE'S COMMITMENT. Agencies of the following purchasing jurisdictions are required to purchase from this price list:

- Executive Branch

EXCEPTION TO THE PRICE LIST. When the use of the price list is not suited to an agency's purpose, the appropriate purchasing jurisdiction may grant an exception to purchase outside of the price list. Executive Branch agencies shall use SPO Form 5 (dated 9/18/96 or later), "Request for Authorization to Purchase Outside of the Price List", for this purpose.

Equipment maintained under the State's Information and Communication Services Division's self-maintenance program, currently or at any time during the life of the price list, is exempt from this price list and a waiver to purchase outside of the price list is not required.

POINT OF CONTACT. Questions regarding the services listed herein should be directed to the vendor. Procurement questions or complaints maybe directed as follows:

Jurisdiction	Name	Telephone	FAX	E-mail
Executive	Marc Yamamoto	586-0569	586-0570	marc.yamamoto@hawaii.gov

VENDOR: DigitalNet Government Solutions, LLC

Contact Person: Ms. Leann Wood, Senior Contract Administrator
Telephone: 1 (703) 563-7721
Facsimile: 1 (703) 563-7702
e-mail: leann.wood@digitalnet.com

Purchase Order Address: 2525 Network Place
Herndon, VA 20171

Remittance Address: P. O. Box 403311
Atlanta, Georgia 30384-3311

Service Facility Information: 3015 Koapaka Street, Suite F
Honolulu, Hawaii 96819
Telephone: 1 (808) 831-1620
Facsimile: 1 (808) 837-7719
Service calls (24 hrs): 1 (866) 438-7287

VENDOR CODE for annotation on purchase orders are obtainable from the “Alphabetical Vendor Edit Table Report” available at your department’s fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order. Therefore, when processing an invoice for payment, be sure that the correct vendor code is used.

UNIT PRICES include the following:

- Initial registration and certification of the working order of equipment by the vendor.
- All labor, tools, equipment, parts, transportation, supervision required for the furnishing of the repair services.
- Preventive maintenance during principal period of repair contract.
- Time spent by repair personnel at the site awaiting the arrival of parts, etc.
- Repair occasioned by the recurrence of the same malfunction repaired in the preceding forty-eight (48) hour period.

Unit prices are the all-inclusive cost to the State for the period of October 1, 2002 to October 31, 2002 including the Hawaii General Excise Tax. Unit prices for the period November 1, 2002 to September 30, 2003 are the all-inclusive cost to the State excluding the Hawaii General Excise Tax.

EQUIPMENT INVENTORY. Prior to purchasing an annual repair service contract, agency is requested to inventory and compile a register of all equipment to be placed under the contract. The register is to be used to prepare the initial purchase order for the repair service.

PURCHASE ORDERS shall be issued on an as needed basis during the price list period. It is the responsibility of each agency to insure timely issuance of purchase orders. Vendor is not obliged to accept any order received after the price list expiration date.

Repair services shall be ordered and paid for on an annual basis, effective for twelve months from the date of acceptance by the vendor at the Monthly Unit Price for all items listed on the purchase order.

An agency may withdraw equipment from maintenance coverage upon thirty (30) days written notice to the vendor. Thereupon the vendor shall immediately refund the agency the appropriate pro-rated fees.

“**SPO PL No. 01-23**” must be typed on purchase orders issued against this price list.

SCOPE OF WORK. Refer to the attachment ***Details of Scope of Work (pages 16—20)*** for information on the work to be performed by the vendor.

INSPECTION OF REPAIR WORK COMPLETED. Agencies are advised to inspect repair work completed immediately upon receipt and report any discrepancies to the vendor within five (5) working days from repair completion date.

RE-EXECUTION OF WORK. Vendor shall re-execute any work that fails to conform to the requirements of the contract that appears during the course of the work, and shall immediately remedy any defects due to faulty workmanship by the vendor.

INCORRECT DIAGNOSIS. If vendor's repair personnel determines that the equipment malfunction is not an equipment problem and the agency calls another vendor to diagnose the problem, and the final determination is that the malfunction was, in fact, caused by the equipment, then the price list vendor will provide a written report to the State outlining the circumstances of the incorrect diagnosis. Price list vendor shall reimburse the State for any additional repair service expenses incurred as a result of the incorrect diagnosis.

REMEDIES. If Vendor is unable to restore failing equipment, or equipment's replacement, to good working order (as specified by the manufacturer) within three (3) efforts within a seven (7) calendar day period, the State may recover liquidated damages as specified herein.

LIQUIDATED DAMAGES are fixed at the sum of One Hundred Dollars (\$100.00) to each and every work day the Vendor delays in the completion of any item of this contract after the required date of said completion.

WARRANTY. All equipment replaced as a result of repair services shall be guaranteed by the vendor for a minimum one (1) year period from acceptance by the State, or for the period guaranteed by the manufacturer, whichever is longer.

The warranty shall guarantee against defects resulting from the use of defective or inferior materials, from negligent workmanship, and from all defective design and manufacturing. Items under warranty shall be replaced or repaired by the vendor at the user's site of the installed product with equal or better parts at no cost to the State, provided such defects are not due to abuse or negligence on the part of the State.

PRICE LIST AVAILABLE ON HAWAII FYI. Agencies without Internet access, but with computer and modem may retrieve a copy of this price list via the State's **Hawaii FYI** electronic gateway by dialing the following modem number:

Hawaii	974-6683
Kauai	274-3641
Lanai	1-800-243-7133
Maui	984-2050
Molokai	1-800-243-7133
Oahu	587-4917

At the main menu select *Hawaii Internet Services Menu*, then click on *State Price Lists* for the current listing. If assistance is required to access Hawaii FYI, call the ICSD Assistance Center at 586-1919 from Oahu and 1-800-252-1132 from the neighbor islands.

This price list is also located at www.spo.hawaii.gov; click on "contracts".

/s/ Robert J. Governs

ROBERT J. GOVERNS, CPPB
Procurement Officer

NOTES TO THE FOLLOWING PRICE LIST ITEMS LISTED HEREIN:

- (1) 24 x7 coverage is at no additional charge for VS equipment at ICSD, 1151 Punchbowl Street and applies to all Wangnet systems at all locations.
- (2) Labor services out side the scope of this contract are \$124 per hour with a 4 hour minimum.
- (3) Wang printer models and related devices listed herein shall be eligible to receive maintenance services described herein only when the printer is connected directly to a Wang VS or OIS system, or have Wangnet connection to a Wang VS system. Wang printer models connected to any stand-alone personal computer or related device with a WLOC board or 3270 emulation card are excluded from this price list.
- (4) Wang display and/or personal computer models listed herein shall be eligible to receive maintenance services described herein only when the monitor is connected to a Wang VS workstation or the personal computer and/or monitor performs the functions of a Wang VS System Control Unit. Wang monitor models connected to any stand-alone personal computer that is not classified as a Wang VS System Control Unit are excluded from this price list.

(5) Items indicated with an asterisk next to its price have limited parts availability. Getronics Government Solutions, LLC (GSC) has agreed to carry these items on maintenance to provide timely on-call service. It is understood that the acquisition of parts for these items shall be on a best effort basis if not available through GGS's supplier.

Price on pages 5 –9 are effective 10/1/02 to 10/31/02 ONLY

Item Number	Item Description	Monthly Unit Price (includes Hi GET)
CS_2209V	SVCS FOR MAG TPE DRV-9TRK,1600BPI,75IPS	\$ 103.12
CS_2219V-3	SVCS FOR TRIDENSITY TAPE SUBSYSTEM	\$ 419.35
CS_2248V-1	SVCS FOR TRI-DENSITY TAPE DRIVE-MASTER	\$ 218.74
CS_2249V-2	SVCS FOR SCSI 18 TRACK (3480 TYPE) TAPE	\$ 174.99
CS_2259V-2M	SVCS FOR 2GB CARTRIDGE TAPE BACKUP	\$ 86.24
CS_2259V-2M-9	SVCS FOR WUBU UNIT 2.3GB (5.25" MEDIA)	\$ 86.24
CS_2266C-3	SVCS FOR WORKSTATION ARCHIVER	\$ 25.00
CS_2267V-1	SVCS FOR 76MB REMOVABLE ADD-ON DISK	\$ 102.49
CS_2268V-2	SVCS FOR 147MB FIXED ADD-ON DISK	\$ 84.99
CS_2268V-3D	SVCS FOR 314MB SMD DISK FOR DSC-0 ONLY	\$ 88.12
CS_2268V-4R	SVCS FOR REMFD 452MB FIXED ADD-ON DISK	\$ 117.49
CS_2268V-6D	SVCS FOR 1GB SMD DISK FOR DSC-0, DSC-S	\$ 71.25
CS_2269V-5	SVCS FOR 320MB 5.25" WINCHESTER DISK DR	\$ 24.37
CS_2269V-6F-SE	SVCS FOR 650MB FH 5.25" SCSI DISK	\$ 35.00
CS_2269V-7F-SE	SVCS FOR 1.37GB FH 5.25" SCSI DISK	\$ 61.25
CS_2276C-3	SVCS FOR 64K VS AWS COMBINED KBD HS/SS	\$ 50.00
CS_2279V-5H-SE	SVCS FOR 2.1 GB SCSI DISK DRIVE	\$ 18.12
CS_2279V-6H-SE	SVCS FOR 4.2GB SCSI DISK DRIVE	\$ 19.37
CS_2293V-C1	SVCS FOR SMLL DATA STORAGE CBNT W/76MB-	\$ 102.49
CS_2295V-C0	SVCS FOR LRG DATA STORAGE CBNT W/O DRV.	\$ 6.87
CS_2295V-C6	SVCS FOR LRG DATA STORAGE CBNT W/390MB	\$ 176.24
CS_2295V-C7	SVCS FOR LDSC W/2-314MB DISKS	\$ 186.24
CS_22V26-3	SVCS FOR THREE PORT TC IOP VS85 - 100	\$ 70.62
CS_22V67W	SVCS FOR VS-85/90/100 IOP FOR WANGNET	\$ 36.10
CS_23V66	SVCS FOR LAN CONTROLLER; VS 7000 SER	\$ 9.54
CS_23V95-2	SVCS FOR 6250BPI TAPE IOC (MED/LG CBT)	\$ 40.00
CS_23V96-16A	SVCS FOR MLTC 16 PORT (SMALL CP CBT)	\$ 103.54
CS_23V97	SVCS FOR VS300 32 PORT SERIAL IOC	\$ 63.12
CS_23V-HSWACS-32	SVCS FOR 32 PORT HIGH SPEED EXT WACS	\$ 64.37
CS_25V36AE	SVCS FOR 8 PORT EADC-VS5/5E/6/6E/65/75E	\$ 7.00
CS_25V50-2A	SVCS FOR 2 PORT DISK CNTRL;VS65,VS75E	\$ 43.12
CS_25V50-4	SVCS FOR 4 PORT DISK DEVICE CONTROLLER	\$ 67.90
CS_25V50-4A	SVCS FOR 4 PORT DISK CNTRL;VS75E	\$ 71.87
CS_25V66	SVCS FOR 802.3 LAN CONTROLLER FOR	\$ 9.80

Price on pages 5 –9 are effective 10/1/02 to 10/31/02 ONLY

**Monthly Unit
Price
(includes Hi GET)**

Item Number	Item Description	
CS_25V67	SVCS FOR 32 PRT SER CNTRL W/O CBL/APAS	\$ 25.62
CS_25V76-2	SVCS FOR VS25/45 DUAL PORT DATA	\$ 14.70
CS_25V76-2A	SVCS FOR 2 PORT TC CTLR VS15/65/75E	\$ 16.25
CS_300-CX	SVCS FOR VS300 (7300A) CHASSIS	\$ 536.22
CS_4210EPA	SVCS FOR ELECTRONICS PACKAGE WITH 10	\$ 17.50
CS_4230A-VS	SVCS FOR DP/WP WRKST WITHOUT KYBD	\$ 9.37
CS_4230EPA	SVCS FOR ELECTRONICS PACKAGE WITH 10	\$ 20.62
CS_4430-VS	SVCS FOR 64K SER DP/WP WKSTATION MONO	\$ 5.00
CS_50V68	SVCS FOR 1 PORT SCSI CABINET-DESKSIDE	\$ 32.50
CS_50V76-1A	SVCS FOR 1 PORT TC CONTROLLER	\$ 10.62
CS_50V98	SVCS FOR 4-PORT SMD. CONTROLLER	\$ 67.90
CS_5K5SLOT-MNT2	SVCS FOR 5450 4MB CPU/5SLOT CHS/145MB	\$ 35.22
CS_5574-1	SVCS FOR 600 LPM BAND PRINTER (64K)	\$ 143.74
CS_5577R	SVCS FOR REMANF. 192/40 CPS,HIGH	\$ 67.50
CS_6509	SVCS FOR 9-TRACK, 1600-BPI TAPE DRIVE	\$ 104.49
CS_6554-2A	SVCS FOR EXTERNAL TC PROCESSOR SUPPORT-	\$ 68.12
CS_6554-3	SVCS FOR DATA COMMUNICATIONS PROCESSOR	\$ 96.87
CS_6554-4	SVCS FOR DATA COMMUNICATIONS PROCESSOR	\$ 127.49
CS_7010-16-CAB	SVCS FOR VS7010 CAB WITH 16 MEG MEMORY	\$ 164.85
CS_7010-8-CAB	SVCS FOR VS7010 CAB WITH 8 MEG MEMORY	\$ 164.85
CS_70V68-1	SVCS FOR ONE PORT BUFFERING SCSI IOC	\$ 68.75
CS_70V68-2	SVCS FOR TWO PORT CACHING SCSI IOC	\$ 89.37
CS_70V68EW	SVCS FOR HP SCSI CACHING CONTROLER	\$ 87.49
CS_70V98-4	SVCS FOR CACHING DISK IOC (MED/LG CBT)	\$ 93.74
CS_70V98-4A	SVCS FOR CACHING DISK IOC (SMALL CBT)	\$ 93.74
CS_7120-8-CAB	SVCS FOR VS7120-CAB WITH 8 MEG MEMORY	\$ 395.10
CS_725-3234	SVCS FOR 7.5 KVA POWER CONDITIONER	\$ 23.75
CS_7380A	SVCS FOR VS7380A SYSTEM	\$ 1,006.81
CS_7XSCU	SVCS FOR 7000 SERIES EXTERNAL SYSTEM	\$ 12.04
CS_8023-10/VS	SVCS FOR 802.3-10 MBPS INTERFACE CARD	\$ 18.39
CS_8023-ADPTR	SVCS FOR 802.3 ADAPTER	\$ 18.39
CS_2110A	SVCS FOR ASYNCHRONOUS	\$ 2.50
CS_2265V-2	SVCS FOR 288MB REMOVABLE DISK	\$ 124.99

Price on pages 5 –9 are effective 10/1/02 to 10/31/02 ONLY

**Monthly Unit
Price
(includes Hi GET)**

Item Number	Item Description	
<u>CS_2268V-3</u>	<u>SVCS FOR 314MB DISK DRIVE</u>	<u>\$ 88.12</u>
CS_22V27-2	SVCS FOR 16 PORT SERIAL IOP	\$ 13.75
CS_22V28	SVCS FOR DISK IOP	\$ 88.12
CS_22V88-4	SVCS FOR 4 PORT DISK CONTROLLER	\$ 41.87
CS_23V67	SVCS FOR 32 PORT SERIAL	\$ 16.25
CS_23V98-4	SVCS FOR 4 PORT DISK IOC	\$ 42.50
CS_4230-VS	SVCS FOR 64K DP/WP WORKSTATION	\$ 10.62
CS_50V67	SVCS FOR 32 PORT SERIAL CONTROLLER	\$ 5.62
CS_DSF-55	SVCS FOR BIN FEEDER FOR DW/OS	\$ 5.66
CS_PIB10-64HS	SVCS FOR HIGH SPEED PRINTER INTERFACE	\$ 1.11
CS_PM004L	SVCS FOR MONOCHROME MONITOR (NEW SLIDER	\$ 1.03
CS_VS65-4BN	SVCS FOR VS65 W/4MB,147MB DISK	\$ 88.74
CS_VS-PA-8B	SVCS FOR 8 PORT EAPA(DUAL COAX)	\$ 3.12
CS_DSC-0	SVCS FOR 19" MASS STORAGE RACK W/O DISK	\$ 10.62
CS_DW/OS-55	SVCS FOR 55CPS DAISY PRINTER	\$ 23.12
CS_DW/OS-60	SVCS FOR 60 CPS DAISY WHEEL PRINTER	\$ 6.18
CS_FFM9600	SVCS FOR FIXED FREQUENCY MODEM	\$ 6.81
CS_FO-MDM-MUX	SVCS FOR FIBER OPTIC MODEM MULTIPLEXOR	\$ 53.12
CS_HSWACS-16	SVCS FOR 16 PORT HIGH SPEED EXT WACS	\$ 13.62
CS_HSWACS-16-INBA	SVCS FOR 16 PORT HIGH SPEED INT. WACS	\$ 10.90
CS_L-10	SVCS FOR 10KVA UPS, 60HZ	\$ 83.16
<u>CS_L-318-A</u>	<u>SVCS FOR 18.75 KVA UPS WITH 120/208</u>	<u>\$ 419.35</u>
CS_L-318-BAT	SVCS FOR 18.75 KVA UPS BATTERY CABINET	\$ 60.06
CS_LCS15	SVCS FOR LASER COMPOSITION SYSTEM 15PPM	\$ 86.24
CS_LDP4III-DSK	SVCS FOR 4 PPM PCL 5 LASER PRINTER	\$ 11.87
CS_LDP8-DSK	SVCS FOR 8PPM DESKTOP LASER PRINTER	\$ 20.80
CS_LDP8-IK-OS	SVCS FOR INTERFACE KIT FOR LDP8-SYS	\$ 25.62
CS_LIS-24-INTF	SVCS FOR LIS-24 INTERFACE	\$ 41.68
CS_LPS-12 PTR MECH	SVCS FOR LPS-12 PRINTER MECHANISM	\$ 191.61
CS_LPS8	SVCS FOR LASER PRINTING SYSTEM - 8PPM	\$ 77.50
CS_LPS8R	SVCS FOR REMANF. LASER PRINTING SYSTEM	\$ 56.43
CS_M20-BS	SVCS FOR USED MODEL 20 BOARD SET	\$ 74.37
CS_M80-BS	SVCS FOR MODEL 80 BOARD SET	\$ 384.20

Price on pages 5 –9 are effective 10/1/02 to 10/31/02 ONLY

**Monthly Unit
Price
(includes Hi GET)**

Item Number	Item Description	
CS_MDSC-D	SVCS FOR 5.25' SCSI CABINET-DESKSIDE	\$ 11.25
CS_NETMUX-19	SVCS FOR 8 PORT MULTIPLEXER ATTACH WANG	\$ 11.25
CS_NETMUX-28	SVCS FOR 8 PORT MULTIPLEXER 28 CHANNEL	\$ 10.00
CS_PFG48	SVCS FOR PILOT GENETATOR 48 MHZ	\$ 3.41
CS_PFG912	SVCS FOR PILOT GENERATOR 9.12 MHZ	\$ 3.41
CS_PM004B	SVCS FOR MONOCHROME MONITOR (CLASS B)	\$ 1.25
CS_SIM-8	SVCS FOR SIM 8: 8 PORT MODEM SUPPORTS	\$ 16.87
CS_SIM-ADMIN	SVCS FOR SIMS NETWORK ADMIN WITH SOFT-	\$ 43.12
CS_SIM-XLTR	SVCS FOR SIMS TRANSLATOR-REQUIRES ONE	\$ 16.25
CS_SP9143	SVCS FOR INTERFACE UPS TO VS	\$ 1.09
CS_SSM-C9	SVCS FOR 9BAY CABINET W/RENDUNDANT P/S	\$ 18.12
CS_TP-APA	SVCS FOR 8 PORT APA (TWISTED PAIR)	\$ 10.00
CS_TP-NETMUX	SVCS FOR TWISTED PAIR MULTIPLEXOR (32	\$ 38.83
CS_VS-256G	SVCS FOR VS100 CPU 8MB MAIN MEMORY	\$ 968.06
CS_VS6110-MNT	SVCS FOR VS6110 MAINT ONLY MODEL	\$ 70.00
CS_VS6120-MNT	SVCS FOR VS6120 MAINT ONLY MODEL	\$ 109.99
CS_VS6230-MNT	SVCS FOR VS6230 MAINT ONLY MODEL	\$ 144.99
CS_VS-6550A	SVCS FOR 6550A SINGLE LINE	\$ 16.25
CS_VS-6554	SVCS FOR EXTERNAL CHASSIS	\$ 21.87
CS_VS75E-8DM	SVCS FOR VS75E 8MB MEM--(1) 145MB DISK	\$ 164.99
<u>CS_8420-16</u>	<u>SVCS FOR VS 8420</u>	<u>\$ 492.49</u>
<u>CS_8460-16</u>	<u>SVCS FOR VS CPU 12</u>	<u>\$ 521.22</u>
CS_VS-ASYNC-STD-9	SVCS FOR ASYNC STANDARD COMPONENTS	\$ 13.75
CS_VS-CC	SVCS FOR 8 PANEL CABLE CONCENTRATOR	\$ 21.87
CS_VS-CC-CBT	SVCS FOR CABLE CONC CBT WITH 1 VS-CC	\$ 21.87
CS_VS-MULST-T-9	SVCS FOR VS MULTISTATION CLS T	\$ 40.00
<u>CS_VS-PA-8C</u>	<u>SVCS FOR APA FOR UP TO 8 SERIAL PORTS</u>	<u>\$ 3.12</u>
CS_VS-SCU-PC2	SVCS FOR SYSTEM CONTROL UNIT	\$ 9.36
CS_VS-SM-CC	SVCS FOR VS SMALL CABLE CONCENTRATOR	\$ 21.87
CS_VS-TC1	SVCS FOR 128K COMMUNICATIONS CONTROLER.	\$ 16.67
CS_VS-WN-19B	SVCS FOR PERIPHERAL BAND MODEM OPTION	\$ 5.62

Price on pages 5 –9 are effective 10/1/02 to 10/31/02 ONLY

**Monthly Unit
Price
(includes Hi GET)**

Item Number	Item Description	
CS_VS-WN-28B	SVCS FOR P-BAND MODEM	\$ 5.62
CS_WA3451	SVCS FOR 300/1200 BPS SYNCHRONOUS/ASYN-	\$ 10.00
CS_WACS-16	SVCS FOR 16 PORT CLUSTER; VS CPU'S	\$ 13.62
CS_WANGNET	SVCS FOR ENTITLEMENT PACKAGE	\$ 3,312.29
CS_WIIS-2278V-1J	SVCS FOR 1GB OPTICAL REMOVABLE DRIVE	\$ 78.12
CS_WIIS-2278V-J2	SVCS FOR OPTICAL DISK JUKEBOX	\$ 674.33
CS_WIIS-2278V-J0	SVCS FOR JUKEBOX FOR OPTICAL DRIVES	\$ 374.98
CS_WIIS-INPUT-02	SVCS FOR DOCUMENT SCANNER SC4000	\$ 51.56
CS_WIIS-INPUT-04	SVCS FOR AUTO SHEET FEEDER FOR SC4000	\$ 14.44
CS_WIIS-INPUT-06	SVCS FOR PC200/300 CONTROLLER BOARD FOR	\$ 18.12
CS_WIIS-IOC-300	SVCS FOR 23V24 ITC IOC/VS300 & VS7000	\$ 36.25
CS_WIIS-ITC-01	SVCS FOR IMAGE TRANSFER CONTROLLER BASE	\$ 74.37
CS_WIIS-ITC-05	SVCS FOR ITC INTERFACE DIFFERENTIAL	\$ 5.45
CS_WTM-2400	SVCS FOR WANG TELEMEDM 2400 BPS	\$ 6.07

Change No. 1 Items are italicized.

Prices on pages 10 – 14 are effective 11/1/02 to 9/30/04

**Monthly Unit
Price**

Item Number	Item Description	(excludes Hi GET)
CS_2110A	SVCS FOR ASYNCHRONOUS	\$9.42
CS_2219V-3	SVCS FOR TRIDENSITY TAPE SUBSYSTEM	\$402.60*
CS_2248V-1	SVCS FOR TRI-DENSITY TAPE DRIVE-MASTER	\$210.00*
CS_2249V-2	SVCS FOR SCSI 18 TRACK (3480 TYPE) TAPE	\$186.60
CS_2259V-2M	SVCS FOR 2GB CARTRIDGE TAPE BACKUP	\$82.80*
CS_2259V-2M-9	SVCS FOR WUBU UNIT 2.3GB (5.25" MEDIA)	\$82.80*
CS_2265V-2	SVCS FOR 288MB REMOVABLE DISK	\$243.60*
CS_2267V-1	SVCS FOR 76MB REMOVABLE ADD-ON DISK	\$98.40*
CS_2268V-2	SVCS FOR 147MB FIXED ADD-ON DISK	\$81.60*
CS_2268V-3	SVCS FOR 314MB DISK DRIVE	\$84.60*
CS_2268V-3D	SVCS FOR 314MB SMD DISK FOR DSC-0 ONLY	\$84.60*
CS_2268V-4R	SVCS FOR REMFD 452MB FIXED ADD-ON DISK	\$112.80*
CS_2268V-6D	SVCS FOR 1GB SMD DISK FOR DSC-0, DSC-S	\$88.92*
CS_2269V-5	SVCS FOR 320MB 5.25" WINCHESTER DISK DR	\$23.40*
CS_2269V-6F-SE	SVCS FOR 650MB FH 5.25" SCSI DISK	\$37.80*
CS_2269V-7F-SE	SVCS FOR 1.37GB FH 5.25" SCSI DISK	\$65.40*
CS_2279V-5H-SE	SVCS FOR 2.1 GB SCSI DISK DRIVE	\$21.45
CS_2279V-6H-SE	SVCS FOR 4.2GB SCSI DISK DRIVE	\$23.40
CS_2293V-C1	SVCS FOR SMLL DATA STORAGE CBNT W/76MB-	\$98.40*
CS_2295V-C0	SVCS FOR LRG DATA STORAGE CBNT W/O DRV.	\$7.26*
CS_2295V-C6	SVCS FOR LRG DATA STORAGE CBNT W/390MB	\$169.20*
CS_2295V-C7	SVCS FOR LDSC W/2-314MB DISKS	\$196.68*
CS_23V66	SVCS FOR LAN CONTROLLER; VS 7000 SER	\$12.60
CS_23V67	SVCS FOR 32 PORT SERIAL	\$45.00
CS_23V95-2	SVCS FOR 6250BPI TAPE IOC (MED/LG CBT)	\$42.24*
CS_23V96-16A	SVCS FOR MLTC 16 PORT (SMALL CP CBT)	\$137.15*
CS_23V97	SVCS FOR VS300 32 PORT SERIAL IOC	\$73.50
CS_23V98-4	SVCS FOR 4 PORT DISK IOC	\$106.26*

Prices on pages 10 – 14 are effective 11/1/02 to 9/30/04

**Monthly Unit
Price
(excludes Hi GET)**

Item Number	Item Description	Monthly Unit Price (excludes Hi GET)
CS_23V-HSWAC-32	SVCS FOR 32 PORT HIGH SPEED EXT. WACS F	\$82.80
CS_23V-HSWACS-32	SVCS FOR 32 PORT HIGH SPEED EXT WACS	\$82.80
CS_25V50-4	SVCS FOR 4 PORT DISK DEVICE CONTROLLER	\$65.18*
CS_300-CX	SVCS FOR VS300 (7300A) CHASSIS	Not Separately Priced
CS_4210EPA	SVCS FOR ELECTRONICS PACKAGE WITH 10	\$18.48*
CS_4230A-VS	SVCS FOR DP/WP WRKST WITHOUT KYBD	\$12.60
CS_4230-VS	SVCS FOR 64K DP/WP WORKSTATION	\$12.60
CS_4430-VS	SVCS FOR 64K SER DP/WP WKSTATION MONO	\$8.40
CS_50V67	SVCS FOR 32 PORT SERIAL CONTROLLER	\$14.00
CS_50V68	SVCS FOR 1 PORT SCSI CABINET-DESKSIDE	\$39.20
CS_50V76-1A	SVCS FOR 1 PORT TC CONTROLLER	\$12.00
CS_5574-1	SVCS FOR 600 LPM BAND PRINTER (64K)	\$159.00
CS_6554-2A	SVCS FOR EXTERNAL TC PROCESSOR SUPPORT-	\$76.30
CS_6554-3	SVCS FOR DATA COMMUNICATIONS PROCESSOR	\$108.50
CS_6554-4	SVCS FOR DATA COMMUNICATIONS PROCESSOR	\$150.50
CS_7010-16-CAB	SVCS FOR VS7010 CAB WITH 16 MEG MEMORY	\$238.80
CS_7010-8-CAB	SVCS FOR VS7010 CAB WITH 8 MEG MEMORY	\$238.80
CS_70V68-1	SVCS FOR ONE PORT BUFFERING SCSI IOC	\$81.00*
CS_70V68-2	SVCS FOR TWO PORT CACHING SCSI IOC	\$99.45
CS_70V98-4	SVCS FOR CACHING DISK IOC (MED/LG CBT)	\$117.00*
CS_70V98-4A	SVCS FOR CACHING DISK IOC (SMALL CBT)	\$117.00*
CS_7120-8-CAB	SVCS FOR VS7120-CAB WITH 8 MEG MEMORY	\$514.20
CS_7380A	SVCS FOR VS7380A SYSTEM	\$1,047.00
CS_7XSCU	SVCS FOR 7000 SERIES EXTERNAL SYSTEM	\$13.20
CS_8023-10-VS	SVCS FOR 802.3-10 MBPS INTERFACE CARD	\$17.66*

Prices on pages 10 – 14 are effective 11/1/02 to 9/30/04

**Monthly Unit
Price
(excludes Hi GET)**

Item Number	Item Description	
CS_8023-ADPTR	SVCS FOR 802.3 ADAPTER	\$17.66*
CS_8420-16	SVCS FOR VS 8420	\$472.91
CS_B-LCS15-CMB	SVCS FOR 15PPM LASER PRINTER	\$124.80*
CS_DSC-0	SVCS FOR 19" MASS STORAGE RACK W/O DISK	\$13.65
CS_DW/OS-60	SVCS FOR 60 CPS DAISY WHEEL PRINTER	\$30.60*
CS_DW-OS-60	SVCS FOR 60 CPS DAISY WHEEL PRINTER	\$30.60*
CS_HSWACS-16	SVCS FOR 16 PORT HIGH SPEED EXT WACS	\$13.08*
CS_HSWACS-16-INBA	SVCS FOR 16 PORT HIGH SPEED INT. WACS	\$19.20*
CS_L-318-A	SVCS FOR 18.75 KVA UPS WITH 120/208	\$402.60
CS_L-318-BAT	SVCS FOR 18.75 KVA UPS BATTERY CABINET	\$109.27
CS_LCS15	SVCS FOR LASER COMPOSITION SYSTEM 15PPM	\$124.80*
CS_LDP4III-DSK	SVCS FOR 4 PPM PCL 5 LASER PRINTER	\$14.30
CS_LDP8	SVCS FOR 8PPM DESKTOP LASER PRINTER	\$89.40*
CS_LDP8-IK-OS	SVCS FOR INTERFACE KIT FOR LDP8-SYS	\$28.80*
CS_LPS8	SVCS FOR LASER PRINTING SYSTEM - 8PPM	\$87.60
CS_LPS8R	SVCS FOR REMANF. LASER PRINTING SYSTEM	\$87.60*
CS_M80-BS	SVCS FOR MODEL 80 BOARD SET	
CS_MDSC-D	SVCS FOR 5.25' SCSI CABINET-DESKSIDE	\$13.65
CS_NETMUX-19	SVCS FOR 8 PORT MULTIPLEXER ATTACH WANG	\$13.20*
CS_NETMUX-28	SVCS FOR 8 PORT MULTIPLEXER 28 CHANNEL	\$13.20
CS_PM004B	SVCS FOR MONOCHROME MONITOR (CLASS B)	\$1.20*
CS_PM004L	SVCS FOR MONOCHROME MONITOR (NEW SLIDER	\$0.99*
CS_SIM-8	SVCS FOR SIM 8: 8 PORT MODEM SUPPORTS	\$16.20*
CS_SIM-ADMIN	SVCS FOR SIMS NETWORK ADMIN WITH SOFT-	\$41.40*
CS_SIM-XLTR	SVCS FOR SIMS TRANSLATOR-REQUIRES ONE	\$15.60*

Prices on pages 10 – 14 are effective 11/1/02 to 9/30/04

**Monthly Unit
Price
(excludes Hi GET)**

Item Number	Item Description	Monthly Unit Price (excludes Hi GET)
CS_SSM-C9	SVCS FOR 9BAY CABINET W/RENDUNDANT P/S	\$19.50
CS_TP-APA	SVCS FOR 8 PORT APA (TWISTED PAIR)	\$11.70
CS_TP-NETMUX	SVCS FOR TWISTED PAIR MULTIPLEXOR (32	\$44.20
CS_VS6120-MNT	SVCS FOR VS6120 MAINT ONLY MODEL	\$127.40
CS_VS-6550A	SVCS FOR 6550A SINGLE LINE	\$20.15
CS_VS-6554	SVCS FOR EXTERNAL CHASSIS	\$45.00
CS_VS8460	SVCS FOR VS CPU 12	\$586.30
CS_VS-CC	SVCS FOR 8 PANEL CABLE CONCENTRATOR	\$23.40
CS_VS-CC-CBT	SVCS FOR CABLE CONC CBT WITH 1 VS-CC	\$23.40
CS_VS-PA-8B	SVCS FOR 8 PORT EAPA(DUAL COAX)	\$8.40
CS_VS-PA-8C	SVCS FOR APA FOR UP TO 8 SERIAL PORTS	\$8.40
CS_VS-SCU-PC2	SVCS FOR SYSTEM CONTROL UNIT	\$10.20
CS_VS-SM-CC	SVCS FOR VS SMALL CABLE CONCENTRATOR	\$21.00
CS_VS-TC1	SVCS FOR 128K COMMUNICATIONS CONTROLER	\$25.20
CS_VS-WN-19B	SVCS FOR PERIPHERAL BAND MODEM OPTION	\$8.40
CS_VS-WN-28B	SVCS FOR P-BAND MODEM	\$8.40
CS_WA3451	SVCS FOR 300/1200 BPS SYNCHRONOUS/ASYN-	\$10.80
CS_WACS-16	SVCS FOR 16 PORT CLUSTER; VS CPU'S	\$18.60
CS_WANGNET	SVCS FOR ENTITLEMENT PACKAGE	\$3,180.00*
CS_WIIS-2278V-1J	SVCS FOR 1GB OPTICAL REMOVABLE DRIVE	\$126.00*
CS_WIIS-2278V-J0	SVCS FOR JUKEBOX FOR OPTICAL DRIVES	\$591.00*
CS_WIIS-2278V-J2	SVCS FOR OPTICAL DISK JUKEBOX	\$647.40*
CS_WIIS-INPUT-02	SVCS FOR DOCUMENT SCANNER SC4000	\$55.80
CS_WIIS-INPUT-04	SVCS FOR AUTO SHEET FEEDER FOR SC4000	\$15.60
CS_WIIS-INPUT-06	SVCS FOR PC200/300 CONTROLLER BOARD FOR	\$19.80
CS_WIIS-IOC-300	SVCS FOR 23V24 ITC IOC/VS300 & VS7000	\$39.00

Prices on pages 10 – 14 are effective 11/1/02 to 9/30/04

**Monthly Unit
Price**
(excludes Hi GET)

Item Number	Item Description	
CS_WIIS-ITC-01	SVCS FOR IMAGE TRANSFER CONTROLLER BASE	\$80.40
CS_WIIS-ITC-05	SVCS FOR ITC INTERFACE DIFFERENTIAL	\$6.00

TIME AND MATERIALS ONLY

CS_FFM9600	SVCS FOR FIXED FREQUENCY MODEM
CS_FO-MDM-MUX	SVCS FOR FIBER OPTIC MODEM MULTIPLEXOR
CS_FO-Modem	
CS_SP9143	SVCS FOR INTERFACE UPS TO VS

***NOTE:** Items indicated with an asterisk next to its price have limited parts availability, Getronics Government Solution, LLC (GGS) agrees to carry these items on maintenance to provide timely on call service. It is understood that the acquisition of parts for these items shall be on a best effort basis if not available through GGS's supplier.

APPENDIX A

Critical Equipment List:

<u>Model #</u>	<u>Description</u>
CS_WIIS-IOC-300	SVCS FOR 23V24 ITC IOC/VS300 & VS7000
CS_23V95-2	SVCS FOR 6250BPI TAPE IOC (MED/LG CBT)
CS_23V96-16A	SVCS FOR MLTC 16 PORT (SMALL CP CBT)
CS_23V97	SVCS FOR VS300 32 PORT SERIAL IOC
CS_23V98-4	SVCS FOR 4 PORT DISK IOC
CS_25V66	SVCS FOR 802.3 LAN CONTROLLER FOR
CS_70V68-1	SVCS FOR ONE PORT BUFFERING SCSI IOC
CS_70V68-2	SVCS FOR TWO PORT CACHING SCSI IOC
CS_70V98-4	SVCS FOR CACHING DISK IOC (MED/LG CBT)
CS_70V98-4A	SVCS FOR CACHING DISK IOC (SMALL CBT)
CS_7380A	SVCS FOR VS7380A SYSTEM
CS_NETMUX-19	SVCS FOR 8 PORT MULTIPLEXER ATTACH WAN
CS_NETMUX-28	SVCS FOR 8 PORT MULTIPLEXER 28 CHANNEL
CS_TP-NETMUX	SVCS FOR TWISTED PAIR MULTIPLEXOR (32
CS_WIIS-2278V-JO	SVCS FOR JUKEBOX FOR OPTICAL DRIVES
CS_WANGNET	SVCS FOR ENTITLEMENT PACKAGE

DETAILS OF SCOPE OF WORK

Standard On-Site Repair

Maintenance service shall consist of preventive maintenance and on-call remedial maintenance for Wang computer equipment. Maintenance service is to be performed on the islands of Oahu, Hawaii, Maui, Kauai, Molokai, and Lanai. All maintenance service must be prompt and effective and must be performed by engineers trained, experienced, and qualified to work on the equipment.

The Vendor shall perform maintenance service that will keep the equipment in optimum operating condition and make repairs that will restore the equipment to working order. All maintenance and repairs shall be in accordance with manufacturer's guidelines, instructions, manuals, standards, and procedures. The Vendor will test and repair equipment at the State's installation site. Preventive maintenance shall be based on the specific needs of individual equipment and shall also include on-call remedial maintenance. Vendor shall furnish all labor, tools, equipment, parts, transportation and supervision required for maintenance service of equipment. Maintenance shall include lubrication, adjustments, and replacement of worn or malfunctioning parts, all as deemed necessary in accordance with manufacturer's guidelines, instructions, manuals, standards, and procedures.

Vendor shall furnish all labor, tools, equipment, parts, transportation, and supervision required for preventive and on-call remedial maintenance services described herein. Vendor shall maintain all equipment in accordance with manufacturer's guidelines, instructions, manuals, standards, and procedures. The State will not be liable for the security, theft, loss, or damage of any equipment, components, or other items located at an on-site storage or working space.

Maintenance parts shall be only original manufacturer's parts, either new or equivalent to new in performance and function.

Parts Availability

An adequate parts inventory must be maintained locally by the Vendor in order to effectively repair equipment in the most expeditious manner. This parts inventory must be stored geographically on Oahu.

In the event that a failing component, assembly, or part is not available from the local parts inventory, the Vendor will be required to ship the replacement component or part to Hawaii and deliver it to the State's site within twelve (12) hours, or the extension time period mutually agreed by Vendor and State, after identification of replacement. This condition shall apply to 24 x 7 maintenance service on equipment that the State considers critical, as listed on the Critical Equipment List, Appendix A. For non-critical equipment on 24 x 7 maintenance service, and equipment on Base Maintenance Service, the Vendor will be required to ship the replacement component or part to Hawaii and deliver it to the State's site within twenty-four (24) hours, or the extension time period mutually agreed by Vendor and State, after identification of replacement.

Diagnostic Software and Hardware, Tools, and Test Equipment

The State requires that all special diagnostic software, tools and test equipment designated by the manufacturer as necessary to detect, isolate, and correct equipment malfunctions be made available at the local service office or installation site.

Maintenance Reports

The Vendor shall furnish a maintenance report to the supervisor at the equipment installation site upon completion of each maintenance call. The report shall include, but is not limited to, the following:

- Date and time Vendor was notified
- Date and time of Vendor's personnel arrival
- Type and model number(s) of equipment
- Time spent for repair
- Description of malfunction
- List of parts replaced
- Additional charges, if applicable (Vendor shall seek approval of the State agency personnel before commencing any work which will include an additional charge)
- Date and time of turnover to State and signature of person accepting service performance for State
- Signature of person performing repair/maintenance

The Vendor shall furnish hardware service reports by site or account which show:

- Downtime of equipment (due to preventive and/or on-call remedial maintenance) by equipment type
- Problem trends by equipment type for the most recent six (6) months
- Vendor response and repair times by equipment

Safeguard Data

Due to the confidential and critical nature of the State's data, Vendor shall ensure appropriate safeguards are taken to protect the confidentiality of the State's data.

Maintenance Service Periods

Base Maintenance Service

7:30 am to 4:30 pm, Monday through Friday, except State-observed holidays. Maintenance service that is performed outside of these days and times will be considered as out-of-scope maintenance service and out-of-scope maintenance service charges will apply.

24 x 7 Maintenance Service (ICSD)

Twenty-four (24) hours a day, seven (7) days a week, including State-observed holidays.

Out-of-Scope Maintenance Service and Additional Charges

Maintenance service that is performed outside of the Base maintenance service period shall be considered out-of-scope of this maintenance contract and billable at the current Vendor T&M labor rate.

Out-of-scope maintenance service charge shall not apply to 24 x 7 maintenance service.

There shall be no additional maintenance charges for the following:

- Preventive maintenance during principal period of maintenance contract.
- Time spent by maintenance personnel at the site awaiting the arrival of parts, etc.
- Remedial maintenance occasioned by the recurrence of the same malfunction repaired in the preceding forty-eight (48) hour period.

Response and Repair Time

Vendor must provide a telephone number to receive trouble calls and to provide a current status of calls referred for service. The phone line must be open and be able to handle callers 24 hours per day, every day of the year. This phone line must be available at no charge to all State agencies.

Telephone acknowledgement of all requests for service shall be made within one (1) hour from the time the service request is made. On-site response time shall be as follows:

24 x 7 Maintenance Service (ICSD)

- Oahu: Two (2) hour on-site response time after service call is placed.
- Hawaii, Maui, and Kauai: Four (4) hour on-site response time for service calls placed before 4:00 p.m. For service calls placed after 4:00 p.m., on-site response time shall be 10:00 a.m. the next day.
- Molokai and Lanai: Four (4) hour on-site response time for service calls placed by 12:00 noon. For calls placed after 12:00 noon, on-site response time shall be 10:00 a.m. the next working day after service call is placed.

Base Maintenance Service

- Oahu: Two (2) hour on-site response time for service calls placed by 2:30 p.m. For service calls placed after 2:30 p.m., on-site response time shall be 8:00 a.m. the next working day.
- Hawaii, Maui, and Kauai: Four (4) hour on-site response time for service calls placed by 12:00 noon. For service calls after 12:00 noon, on-site response time shall be 10:00 a.m. the next working day.
- Molokai and Lanai: On-site response time shall be 10:00 a.m. the next working day after service call is placed.

Repair must be made within twelve (12) hours from time of on-site arrival, after ordered parts are received, or time period mutually agreed by Vendor and State for the specific repair occurrence.

Engineering Changes

From time to time, the manufacturer makes technical equipment improvements to existing installed and operational Wang equipment at the State. These are accomplished through field engineering changes. These engineering changes are not only desirable but shall be critical when they are prerequisites to the addition of features to the Wang equipment and when they are required to be consistent with the equipment configuration and microcode levels. Therefore, the Vendor must track the requirement for and the installation activity of these engineering changes on each model type of Wang equipment. Services to perform engineering changes, including parts, labor, equipment, transportation, other related items, etc., shall be furnished by the Vendor.

All manufacturer sponsored engineering changes to Wang equipment shall be accomplished by the Vendor and shall require State's approval prior to commencement of work. Engineering changes shall be approved on a case-by-case basis for each piece of equipment covered under this maintenance contract.

The Vendor shall notify the State of any engineering changes within 30 days of manufacturer's release date. Such engineering changes shall be completed within 60 days after State's approval to implement the changes.

Escalation Procedure for On-Site Repair Equipment

The State recognizes that complex maintenance problems will occur which require service resources beyond that available at the local level. Vendor shall make available to the State at no extra charge, hierarchies of support to quickly elevate difficult problems and resolve these complex equipment malfunctions.

Initial Level Technical Support

The Customer Engineer that normally responds to customer's call for maintenance service. This individual must be trained to work on the equipment for which he/she is called upon for maintenance service.

Second Level Technical Support

A specialist with additional training and/or experience who specializes in providing diagnostic assistance and/or repair expertise when a service call is particularly difficult. This individual must have at least three (3) years of experience as Second Level Technical Support in the maintenance and repair of Wang equipment and is normally recognized by the employer for his/her skills by job title or pay classification.

Third Level Support

A specialist whose geographical responsibilities are regional and/or national in scope. This specialist has received in-depth specialized training on subject equipment and/or experience beyond the second level technical support specialist on the specific equipment types requiring maintenance attention, and specializes in providing diagnostic assistance and consultation to assist in unusually complex problems. This individual must have at least three (3) years of experience as Third Level Support in the maintenance and repair of Wang equipment and is

normally recognized by the employer for his/her skills by job title or pay classification.

When equipment fails or becomes inoperative, maintenance service will be provided as follows:

After Vendor's initial service personnel arrive at the State's installation to respond to a remedial maintenance call and the equipment malfunction has not been diagnosed and repair initiated within two (2) hours of the time of arrival of the service personnel, the Vendor will dispatch for second level technical support. In the event that four (4) additional hours elapse from the time of response at the second level of technical support and the equipment malfunction has not been diagnosed and repair initiated the Vendor will dispatch for third level technical support.

In the event that equipment is inoperative, or Vendor estimates equipment to be inoperative, for more than twenty-four (24) hours due to equipment failure, the Vendor shall take one or more of the following actions at no additional cost to the State and subject to the State's approval:

- Provide backup equipment
- Provide additional on-site personnel for thorough analysis of the problem
- Provide replacement for the failing equipment

The State will be the sole judge in determining if the system is not operational, or is operational but not fully functional. In all cases, Vendor shall provide equipment in the manner described herein.

Work Not Covered Under This Price List

The following work and/or services are excluded from this contract:

- Furnishing supplies, painting or refinishing the equipment, and providing material thereof.
- Electrical work external to the equipment or installation, maintenance or removal of alterations, attachments or other devices not furnished or recommended by the manufacturer or Vendor.
- Repair of equipment including replacement of damaged components, assemblies, and/or parts, when damage is due to accidents caused by misuse, neglect or malicious intent; disasters such as flooding, earthquake, and other acts of God; and other damages resulting from shipment/transportation of equipment, components, assemblies, and/or parts, where the carrier or supplier is determined to be responsible for repair of damages.
- Service to equipment not listed herein and accessories/attachments not supported by Wang.
- Rearrangement or relocation of equipment.
- Such service which is impractical for the Vendor to render because of alterations in or attachments to the equipment.